

ACCOMMODATION POLICIES

All rates quoted are per night and include GST.
Rates and conditions are subject to change at any time and without notice.

Arrival Time: 2pm
Departure Time By: 10am

Minimum Stays:

Weekends:	2 nights (Fri/Sat or Sat/Sun. One night bookings only accepted at weekend minimum rates.)
Public Holiday Weekends:	3 nights
Easter:	4 nights
Peak Season:	5 nights 23rd December – 10th January 3 nights 10th January – 1st February

SITE POLICIES

All rates quoted are per person, per night and include GST.
Children are persons 14 years inclusive. Infants under 1 year, no charge.
Rates and conditions are subject to change at any time and without notice.
Caravans must have a current Electrical Warrant of Fitness.
Tents requiring power must have an approved residual current device with 10m lead.
Management reserves the right to unplug any connection that does not comply with regulations.

Arrival Time: 12noon.
Departure Time: 10am

Minimum Stays:

Public Holiday Weekends:	2 nights
Easter:	3 nights
Peak Season:	5 nights 23rd December – 10th January 3 nights 10th January – 1st February

Minimum Charge:	23 Dec – 10 Jan	\$76 per site	Seaview Site \$84 per site
	10 Jan – 01 Feb	\$44 per site	Seaview Site \$48 per site
	Labour Weekend & Easter	\$40 per site	Seaview Site \$44 per site
	Queens Birthday Weekend	\$36 per site	Seaview Site \$36 per site

RESERVATION CONDITIONS

LOW / MID / HIGH SEASON

- Deposits (minimum of one night's stay) are payable within 7 days of making the reservation.
- Reservations are only confirmed on receipt of deposit.
- Reservations are a contract between Papamoa Beach Top 10 Holiday Resort and the person named on the reservation and is not transferable to any other person. This means that the named person must occupy the unit/site for the duration of the contract and is ultimately responsible for all occupants and visitors of that unit/site.
- The balance of the reservation is payable in full on arrival.
- Sites & Units are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Minimum stay periods apply in weekends, public & school holidays.

Cancellations

- Cancellations or alterations made for any reason will incur a \$20 administration fee.
- Cancellations with less than 24hours notice will result in loss of deposit.

Alterations

- Alterations can be made subject to availability and may require a change of allotted unit/site. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below minimum stay requirements and cancellation penalties will apply.
- Alterations to the number of guests require management approval.

- No refund will be made should guests alter or leave before their reserved departure date.

Damages

- Management will charge additional costs for damages and/or additional cleaning required to Resort property.

PEAK SEASON

- All Peak Season reservations have a \$50 non refundable booking administration fee which is credited to the reservation upon settlement of the account.
- A deposit equivalent to two nights stay is required for all accommodation and a deposit of \$200 is required for all sites, to confirm the reservation. The balance of the reservation is payable in full on arrival.
- **Minimum Stay Requirements:**

23 December – 10 January:	5 Nights
10 January – 01 February:	3 Nights

Minimum Site Charges apply:	23 December – 10 January	\$76 per site	Seaview Site \$84 per site
	10 January – 01 February	\$44 per site	Seaview Site \$48 per site

- Reservations are only confirmed on receipt of deposit and signature on booking form.
- Reservations are a contract between Papamoa Beach Top 10 Holiday Resort and the person named on the reservation and is not transferable to any other person. This means that the named person must occupy the unit/site for the duration of the contract and is ultimately responsible for all occupants and visitors of that unit/site.
- Units/Sites are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Standby rates are available subject to availability on the day.
- On sites extra car \$2.00 per night, only permitted if the second car fits within the boundaries of the site.
- Boats are not permitted within resort. Contact Papamoa Storage.

Cancellations

- No refund of \$50 booking administration fee if the reservation is cancelled at any time.
- No refund of deposit and booking administration fee if the reservation is cancelled within 42 days of date of arrival.

Alterations

- Alterations can be made subject to availability and may require a unit/site change. A \$20 administration fee applies to all alterations. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below peak season minimum requirements and cancellation penalties will apply.
- Alterations to the number of guests require management approval.
- There will be no refund of fees paid if a stay is reduced after arrival for any reason.

Damages

- Management will charge additional costs for damages and/or additional cleaning required to Resort property.



Where the beach is your doorstep

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